

TracPhone® V11/V11IP

Airtime Rate Sheet



Effective 12 SEPTEMBER 2017

KVH mini-VSAT BroadbandSM offers a new concept in airtime subscription plans with options that are flexible, easy to manage, and competitively priced to meet the needs of all of our customers. Select the plan that supports your applications and requirements:

Open Rate Plans

- All plans offer highest speeds of up to 4 Mbps shore-to-ship / 1 Mbps ship-to-shore
- Unrestricted access to all applications and protocols
- Prioritization of the subscriber's traffic on the network with "Business Class Service"
- 100% transparency with easy-to-use alerts, system configuration, and crew allocation tools through the mykvh.com portal¹
- Large data allowances with extremely affordable "over-plan" rates
- 2 phone lines available for TracPhone Enhanced Voice Service
- Economical long distance phone rates

KVH's newest enterprise-grade plans offer supreme value with unconstrained transmissions, 100% transparency, the highest speeds at every price point, and extremely affordable data plans with large allowances and very low "over-plan" MB rates.

DATA SERVICE (Ku- & C-Band)					
Monthly Data Plans	Monthly Rates (\$USD)	Data Rates ²		Data Plan Allotment	Overage Rates (\$USD)
Plan	\$/Month	Shore-to-Ship	Ship-to-Shore	MB/Month	\$/MB
OP2K	\$799	4 Mbps	1 Mbps	2,000	\$0.40
OP5K	\$999			5,000	\$0.20
OP10K	\$1,799			10,000	\$0.18
OP20K	\$2,999			20,000	\$0.15
OP40K	\$4,799			40,000	\$0.12
OP80K	\$8,799			80,000	\$0.11
OP150K	\$14,999			150,000	\$0.10
TRACPHONE ENHANCED VOICE SERVICE					
Phone calls to land or mobile for as low as \$0.05/minute!					

Metered Rate Plans

- All plans offer highest speeds of up to 4 Mbps shore-to-ship / 1 Mbps ship-to-shore
- Unrestricted access to all applications and protocols
- 100% transparency with easy-to-use alerts, system configuration, and crew allocation tools through the mykvh.com portal¹
- Affordable "over-plan" rates
- 2 phone lines available for TracPhone Enhanced Voice Service
- Long distance phone service with simple, single price worldwide

KVH's simple, flexible usage-based plans provide fast, reliable service and low costs, starting at just \$49/month for 50 MBs of data!

DATA SERVICE (Ku- & C-Band)					
Monthly Data Plans	Monthly Rates (\$USD)	Data Rates ²		Data Plan Allotment	Overage Rates (\$USD)
Plan	\$/Month	Shore-to-Ship	Ship-to-Shore	MB/Month	\$/MB
M50	\$49	4 Mbps	1 Mbps	50	\$1.99
M250	\$249			250	\$1.99
M500	\$499			500	\$1.99
M2000	\$999			2,000	\$0.49
TRACPHONE ENHANCED VOICE SERVICE					
All phone calls to land or mobile WORLDWIDE only \$0.49/minute!					

Fixed Rate Plans

- Speed-based plans with a fixed monthly price
- 100% transparency with easy-to-use alerts, system configuration, and crew allocation tools through the mykvh.com portal¹
- Choice of innovative 2-hour or monthly Bandwidth Management Control (BMC) method³
- Restrictions imposed on access to data-intensive applications and protocols (streaming, video, P2P, VPN)
- 2 phone lines available for TracPhone Enhanced Voice Service
- Economical long distance phone rates

UNLIMITED USAGE AT A FIXED PRICE!

KVH's traditional plans for customers with conservative data transmission needs and the requirement of a fixed monthly charge.

DATA SERVICE (Ku- & C-Band)			
Monthly Data Plans	Monthly Rates (\$USD)	Data Rates ²	
Plan	\$/Month	Shore-to-Ship	Ship-to-Shore
FX1	\$1,199	128 Kbps	64 Kbps
FX2	\$1,999	256 Kbps	64 Kbps
FX3	\$2,999	512 Kbps	128 Kbps
FX4	\$4,999	1 Mbps	256 Kbps
FX5	\$7,999	2 Mbps	512 Kbps
FX6	\$15,999	2 Mbps	512 Kbps
TRACPHONE ENHANCED VOICE SERVICE			
Phone calls to land or mobile for as low as \$0.05/minute!			

¹ System configuration and crew allocation tools only available with TracPhone V11 antenna systems & V1P-series systems.

² Data rates are rate plan maximums.

³ BMC goes into effect at plan MB threshold.

TracPhone Enhanced Voice Service... the Best in the Business!

TracPhone V-series' Enhanced Voice Service is a managed solution optimized for satellite communications and fully integrated into the mini-VSAT Broadband solution. Network voice prioritization assures that bandwidth is allocated to each telephone line to ensure the high quality of your voice connection even while other users surf the web, log into corporate networks, or send and receive email. With TracPhone Enhanced Voice Service you will enjoy always-on voice connections and a great suite of convenient features and account management tools that you can access anywhere in the world!

Bring Broadband Hardware & Service Onboard for One Low Monthly Price

In today's competitive market, you need to run a smart and efficient business. That's why KVH has made it even easier to bring broadband connections onboard with our flexible and affordable Equipment Leasing Program. Avoid a major capital investment when upgrading your vessels and treat these powerful SATCOM solutions as a multi-year operating expense. KVH's Leasing Program makes updating your broadband connections and VoIP telephone service more affordable than ever! Contact your dealer/distributor or KVH sales for details.

mini-VSAT Broadband Coverage

The TracPhone V-series offers truly global coverage area, including the most widely used shipping routes around the world, with high-speed, reliable Internet and voice connections. Visit www.kvh.com/minivsatmap for the most up-to-date details.



Ku-band/C-band Coverage for TracPhone V11IP/V11

General Terms

- All prices are in USD and do not include any taxes or fees that may apply.
- All rate plans are based on a minimum 1-year contract.
- Published data rates are rate plan maximums and may vary by region and under different conditions. Subscribers will typically experience speeds ship-to-shore that are 70-80% of the published data rates.
- All services and plans are subject to the KVH Master Services Agreement.
- A maximum of 5 Global Static IP addresses are available per modem. See www.kvh.com/staticip for details.
- Subscribers are permitted to change subscription plans and suspend service with certain restrictions. For complete details, see KVH mini-VSAT Broadband "Airtime Rate Plan Changes and Suspension Policies" and "Airtime Rate Plan Change/Suspension Form" at www.kvh.com/mvbcustomercenter.
- KVH offers first voice line at no charge and second voice line at \$20/month. KVH-assigned voice line phone numbers for either line are provided at no charge. User-specified voice line phone numbers for either line are \$20/month.
- Virtual local phone numbers can be added for a monthly fee of \$20 per number (5 max per voice line) where available and are subject to in-country regulations. The list of available area/city codes worldwide can be found at www.kvh.com/mvbcustomercenter.
- With Metered Plans, both incoming and outgoing calls are charged at \$0.49/minute. A few select countries and satellite phone services are blocked. Contact KVH Airtime Services for special rates for these areas and services.
- With Open and Fixed Plans, outgoing calls and faxes are subject to long distance charges. See details on the "TracPhone V11/V11IP & V7/V7IP/V7HTS – Enhanced Voice Service Long Distance Rate Sheet."



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